

ThinkCentre M58 systems are eligible for the Global Model Plus program

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Overview

International models of the ThinkCentre® M58 series are now available through the Global Model Plus (GMP) program, which includes:

- Three-year limited warranty (parts and labor)¹
- On-site service for select repairs, 9 hours a day, Monday through Friday, excluding holidays, and next-business-day (NBD) response objective²

These models are available to qualified customers only through pricing special bids. Product availability with on-site service will be determined during the special bid process.

The Global Customer Offerings group or LE Direct will work with Lenovo® representatives on this offering.

For detailed information on each product, refer to the [Reference information](#) section.

1 International Warranty Service (IWS) is available in any country in which this product is sold and serviced. Service delivery methods and parts availability vary by country, may be different from that in the country of purchase, and are subject to change without notice. Fees and restrictions may apply in some countries.

2 If a machine is listed as having on-site service for select repairs, on-site service is available only for the replacement of select parts. For all other warranty repairs, Lenovo will provide the customer a replacement part for customer installation. The parts for which on-site service is available varies by machine. It can include the processor, power supply, heat sink, system board, or base cover. Response times can vary and may exclude some holidays. For on-site labor, Lenovo will attempt to diagnose and resolve the problem remotely before sending a technician.

Key prerequisites

Customers must meet the following criteria for one or more countries.

Global Priority System customers:

- Global Account Management
- Global Direct Fulfillment
- LE Direct

Planned availability date

Availability dates will be determined during the special bid process.

Description

For a complete description of each product, and product warranty information, refer to the Hardware Announcement listed in the [Reference information](#) section.

Product positioning

Refer to the [Reference information](#) section.

Reference information

Refer to Hardware Announcement [ZG08-0783](#), dated October 21, 2008, for product information:

	Special Bid
Current	machine type
7638	7360
(ThinkCentre M58)	

Product number

For pricing information, refer to the [Prices](#) section.

ThinkCentre M58 (2x3 Small Form Factor)

	Mach. Type	Model	Ordering Part No.
Core 2 Duo E7300, 2.66GHz/1066MHz, 3MB Cache, 1024MB Memory(3), 160GB HDD(4), Windows Vista Business 32(5), 16x Max DVD-ROM(6), Floor Stand, Security Chip, Integrated Ethernet Adapter, Integrated Intel® Graphics Media Accelerator 4500, Integrated Audio, Audio Front Panel, USB Preferred Pro Full-size Keyboard, Optical Mouse, Internal Mono Speaker	7638	A1G	SJ9A1XX GLOBAL

3

For models without a separate video card, memory supports both system and video. Accessible system memory may be up to 64 MB less than the amount stated, depending on video mode.

4

GB equals 1,000,000,000 bytes when referring to storage capacity. Accessible capacity is less; up to 4 GB is used in service partition.

5

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality. Software license agreements may apply.

Technical information

Specified operating environment

Limitations

Refer to the [Reference information](#) section.

Planning information

Customer responsibilities

These systems are designated as customer setup (CSU). CSU allowance is one day.

Cable orders

Except for system power, keyboard, and mouse connections, there are no cabling requirements. All cables are provided with the system unit and the instructions are provided as part of initial setup.

Packaging

Refer to the Hardware Announcement listed in the [Reference information](#) section for packaging information.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

Terms and conditions

To obtain copies of the Lenovo Statement of Limited Warranty, contact your reseller or Lenovo.

Warranty period for machine types 7638

- System hardware - Three years on parts and labor

Warranty period for machine types 7638

- System hardware - Three years on site on parts and labor NBD

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

Warranty service

If required, your service provider provides repair or exchange service depending on the type of warranty service specified below for the machine. A service technician will attempt to resolve your problem over the telephone. You must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside

your service provider's normal service area, contact your local service provider representative or your reseller for country- and location-specific information.

Customer replaceable unit (CRU) service

Lenovo will ship CRUs to you for you to install, Tier 1 CRUs are easy to install Tier 2 CRUs require some technical skill and tools. CRU information and replacement instructions are shipped with your machine and are available from Lenovo at any time on your request. You may request that a service provider install CRUs, at no additional charge, under the type of warranty service designated for your machine. Lenovo specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned. When return is required, return instructions and a container are shipped with the replacement CRU, and you may be charged for the replacement CRU if Lenovo does not receive the defective CRU within 30 days of your receipt of the replacement.

On-site service

Your service provider will either repair or exchange the failing machine at your and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the machine. The area must be clean, well-lit, and suitable for the purpose. For some machines, certain repairs may require sending the machine to a designated service center.

International Warranty Service (IWS)

IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a service provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition, some countries may have fees and restrictions that apply at the time of service.

Note: Due to the earth's magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad® LCD displays.

Licensing

Programs included with this product are licensed under the terms and conditions license agreements that are shipped with the system.

Lenovo ThinkPlus Warranty Upgrades

The announced Lenovo ThinkCentre machine types are eligible for Lenovo ThinkPlus® Warranty Upgrades and Post Warranty offerings. Lenovo ThinkPlus provides a higher level of warranty service than that provided by the Lenovo Base Warranty.

Note: Only one Warranty Upgrade per Machine Serial Number can be active. A Post Warranty offering can be added when a Warranty Upgrade is active. The Post Warranty offering will only become active at the end date of the Warranty upgrade or Base Warranty period if later.

LENOVO BUSINESS PARTNERS AND DISTRIBUTOR CHANNELS EMEA
Region 1

Lenovo ThinkPlus offerings are specific to the Machines Types
and products listed.

Lenovo ThinkPlus Offering	L No	Upgrade Type	Ordering P/N
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For 7638 with 3 Yr On-Site Service NBD* Base Warranty:

3 Yr On-Site Service NBD*+ HDD***	L654	ThinkPlus	46D5022
4 Yr On-Site Service NBD*	L517	ThinkPlus	41E9872
1 Yr On-site Service NBD*	L160	ThinkPlus	41C9550

Post warranty

Notes

- * NBD = Next Business Day Response Target
- ** 2ndBD = Second Business Day Response Target
- *** HDD = The customer or his appointed representative may retain any or all Hard Disk Drives or Solid State Drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customers control or presence any or all HDD's or SSD's can be removed and retained by the customer or his appointed representative.

EMEA Region 1 ANNOUNCEMENT COUNTRIES FOR THE INCLUDED
LENOVO THINKPLUS L.No PACS.

Announcement is restricted to the following countries:

Austria	Belgium	Denmark	Finland	France*
Germany	Ireland	Israel	Italy	Luxemburg
Netherlands	Norway	Portugal	Spain	Sweden
Switzerland	UK**			

Notes

- * Excludes DOM/TOM and all other overseas territories and dependencies.
- ** Mainland UK only for On Site Services.

LENOVO BUSINESS PARTNERS AND DISTRIBUTOR CHANNELS -
EMEA Region 2

Lenovo ThinkPlus offerings are specific to the machines & products listed.

Lenovo ThinkPlus Offering	C No	Upgrade Type	Ordering P/N
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For 7638 with 3 Yr On-Site Service NBD*
Base Warranty:

4 Yr On-Site Service NBD*	C618	ThinkPlus	12X6419
3 Yr On-Site Service NBD* + HDD****	C649	ThinkPlus	46D5017

Notes

- * NBD = Next Business Day Response Target.
- ** 2ndBD = Second Business Day Response Target.
- **** HDD = The customer or his appointed representative may retain any or all Hard Disk Drives or Solid State Drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customers control or presence any or all HDD's or SSD's can be removed and retained by the customer or his appointed representative.

EMEA Region 2 ANNOUNCEMENT COUNTRIES FOR THE INCLUDED LENOVO
THINKPLUS C No. PACS.

Announcement is restricted to the following countries:

Bulgaria*	Croatia	Czech Republic	Greece
Hungary	Poland	Romania	Slovakia
Slovenia**	South Africa	Turkey	

Notes

- * Bulgaria is limited to Sofia for On-Site Service
- ** Slovenia is limited to 50 km of Ljubljana for On-Site Service

One,
Two,
Three,
Four

Field-installable features

Yes

Model conversions

No

Machine installation

Customer setup. Customers are responsible for installation according to the instructions Lenovo provides with the machine.

Graduated program license charges apply

No

Licensed internal code and licensed machine code

These products do not contain licensed internal code and licensed machine code.

Prices

For all local charges, contact your Sales representative.

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Announcement countries

All European, Middle Eastern and African Countries.

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Corrections

(Corrected on May 21, 2009)

The DVD description in the Product number section has been updated to 16x Max DVD-ROM.